



Republic of the Philippines
LAGUNA LAKE DEVELOPMENT AUTHORITY
National Ecology Center, East Avenue, Diliman, Quezon City
Tel. Nos.:332-2346, 376-4039, 376-4072, 376-4049, 376-4061

05 December 2017

MEMORANDUM CIRCULAR 2017- 05

SUBJECT : **REVISED CITIZEN'S CHARTER**

Pursuant to Civil Service Commission Memorandum Circular No. 12, s. 2008, "Implementing Rules and Regulations of Republic Act No. 9485 (Anti-Red Tape Act of 2007)", the Authority hereby adopts the attached revised Citizen's Charter.

Also, in line with Rule IV, Section 3 of the said Memorandum Circular, the Citizen's Charter Team shall monitor and periodically review its implementation.

This Order shall take effect immediately and remain in full force and effect until superseded or revoked.


JAIME C. MEDINA
General Manager

LAGUNA LAKE DEVELOPMENT AUTHORITY

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